Promoting Digital Accessibility

Building an Inclusive Digital Future

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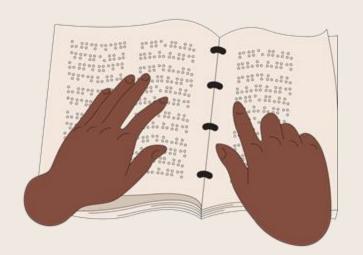




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Agenda



- Introduction
- Importance of Digital Accessibility
- Current Challenges in Digital Accessibility
- Accessibility Standards, Tools and Resources
- Call to Action
- Next Step: State of Digital Accessibility in Africa





 Raise Awareness about the importance of digital accessibility

 Discuss steps, tools, and resources to enhance digital accessibility



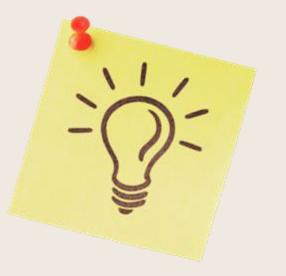
Digital Accessibility?

What is Accessibility and what

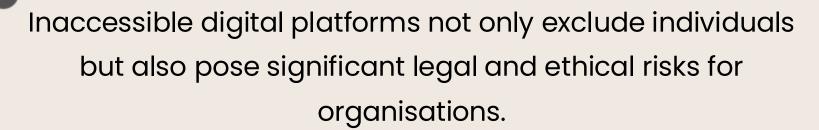
makes it digital?

Disabilities may be visible or invisible and can limit physical, mental, sensory, or cognitive abilities, including mobility, developmental, sensory, or mental health disorders.





Importance of Digital Accessibility







Legal and Compliance Requirements

Economic Benefits

Enhanced User Experience

"Approximately 1.3 billion people, or about 16% of the global population, live with some form of disability."





"Did you know over 70% of digital platforms have key accessibility failures? This impacts millions of users worldwide"



"Over 96% of the top one million web pages have accessibility issues, indicating widespread non-compliance with accessibility standards."



"There has been a sharp increase in web accessibility lawsuits."

The estimated cost of a web accessibility lawsuit is \$100,000.

Common types of disabilities affecting digital access

Visual Impairment

(3.6% of the World's population)

Hearing Loss

(5.6% of the World's population)



Cognitive Disabilities

(1% of the World's population)

Epilepsy

(0.6 - 1% of the global population)



Current Challenges in Digital Accessibility



Challenges

1

Complexity of Standards

"Despite the existence of comprehensive guidelines like WCAG, many developers and designers find them difficult to implement."

2

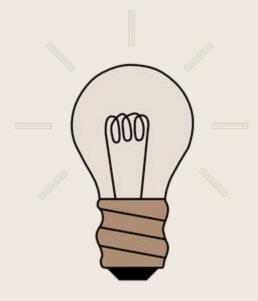
Lack of Awareness

"There is a significant lack of awareness and education among developers and designers about the importance of accessibility."

3

Implementation Issues

"Even when there is awareness, implementing these standards can be inconsistent and challenging."



Proposed Solutions

1 Complexity of Standards

Providing better education and training for developers and designers.

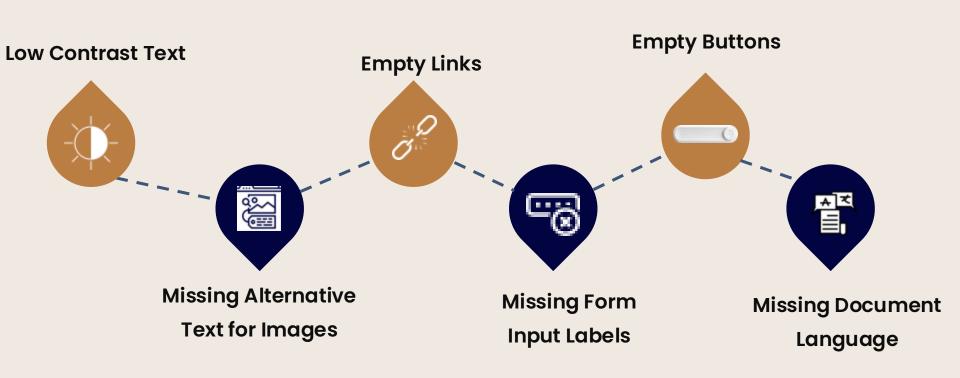
2 Lack of Awareness

Raising awareness about the importance of digital accessibility and prioritising accessibility

3 Implementation Issues

Establish clear and consistent guidelines within organizations for designers and developers.

COMMON ACCESSIBILITY FAILURES





Accessibility Standards, Tools and Resources

WCAG

The Web Content Accessibility Guidelines (WCAG) are part of a series of web accessibility guidelines and recommendations for making Web content more accessible, primarily for people with disabilities—but also for all user agents, including highly limited devices, such as mobile phones.



https://www.w3.org/WAI/standards-guidelines/wcag/

ADA

The Americans with Disabilities Act (ADA) is a civil rights law that prohibits discrimination against individuals with disabilities in many areas of public life, including jobs, schools, transportation, and many public and private places that are open to the general public.

https://adata.org/learn-about-ada



EAA



The European accessibility act is a directive that aims to improve the functioning of the internal market for accessible products and services, by removing barriers created by divergent rules in Member States. It requires some everyday products and services to be accessible for persons with disabilities.

https://ec.europa.eu/social/main.jsp

Digital Accessibility Tools



Testing and Evaluation Tools WAVE, Lighthouse, Tenon.io, SiteImprove.

- 2 Assistive Technologies
 Screen Readers, Screen Magnifiers, Speech
 Recognition Softwares.
- 3 Development and Design Tools
 Accessibility Developer Tools like Browser
 Extensions, and WordPress Plugins like
 Equalize Digital Accessibility Checker.
- 4 Content Management Tools

 Content creating tools that provide built-in features to check for accessibility, like Word Processors and Adobe Acrobat Pro.

Digital Accessibility Resources



WebAIM (Web Accessibility in Mind)

The Ally Project

https://www.allyproject.com/resources/

A11Y Collective

https://www.ally-collective.com/

WooCommerce Accessibility Guidelines

https://woocommerce.com/posts/accessibility-ecommerce/

WordPress Accessibility Meetup

Design for users on the autistic spectrum





Use sufficient colour contrast

Then the user doesn't get overwhelmed DO NOT: Use too bright contrasting colours





Write in plain language

Then the user understands the content

DO NOT: Use figures of speech and idioms



Use simple sentences and bullets

Then the text is easy to scan DO NOT: Create a wall of text





Make buttons descriptive

Then it's very clear what action is behind it

DO NOT: Make buttons vague and unpredictable



Create predictable and consistant layouts

Then the content is clear and easy to scan

DO NOT: Overwhelm the interface with excessive



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how to

Design for users on a screen reader





Describe images and transcribe video's

Then the information is available for everyone DO NOT: Only show information in a video/image





Follow a linear logical layout

Then the information is understandable reading from the top down

DO NOT: Spread content all over a page



Structure content using HTML5

Then the functions work on every device DO NOT: DIV the DOM





Build for keyboard use

Then all users can navigate the website DO NOT: Force mouse or screen use



Write descriptive links and headings

Then all users understand the structure of a webpage DO NOT: Write uninformative links and headings



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Design for users with low vision





Use sufficient colour contrast and font sixe

Then the text is easy to read for the user

DO NOT: Use low colour contrast and a small font





Publish all information on web pages

Then the information is available for all DO NOT: Bury information in downloads like PDFs



Use a colour, shapes plus text

Then the message is always clear
DO NOT: Use colour only to convey meaning





Follow a linear, logical layout

Then the content is clear and easy to understand DO NOT: Spread content all over a page



Put buttons and notifactions in context

Then it's clear which information belongs together
BO NOT: Separate actions from their context



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Design for users with anxiety





Give users time to complete actions

Then the user doesn't get stressed and leave DO NOT: Impose strict or time limits on tasks





2

Clearly explain next steps and timeframes

Then the user know what to expect after completing a task DO NOT: Leave users confused about what happens next



Make important information clear

Then the user can make informed decisions confidently

DO NOT: Leave users uncertain about the

consequences of their actions







Give users te support they need

Then the user can easily complete a task
DO NOT: Make support or help hard to access



Let users check their answers in forms

Then the user can change their answer before submittig
DO NOT: Leave users questioning which answers they gave



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Design for users with physical or motor disabilities





Make large clickable actions

Then the user has no issues selecting an item DO NOT: Demand precision and small actions

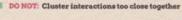




Give

Give form fields space

Then the form is clear and easy to fill





Design for keyboard and speech

Then the form works for everyone
DO NOT: Rely on the use of a mouse only





4

Design with responsive screens in mind

Then the users can use their prefered device DO NOT: Design for mobile only



Provide shortcuts

Then the fields are easy and quick to fill
DO NOT: Tire users with lots of typing and scrolling



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how to

Design for users who are deaf or hard of hearing





Write in plain language

So that no misunderstandings can take place DO NOT: Use complicated words or figures of speech







Use subtitles for video's and transcripts for audio

Then information is available for every one DO NOT: Place content as audio or video only



Use linear logical layout

Then the content is clear and easy to scan DO NOT: Create a wall of text







Break up content into smaller, digestible chunks

Then the content is easier to read and comprehend DO NOT: Make users read long blocks of text



Provide multiple contact options

Then users can choose the method that best suits their needs.

DO NOT: Limit contact options to only phone calls



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Design for users with dyslexia





Use images & diagrams to support text

Then the content is more easy to understand DO NOT: Use large blocks of heavy text





Align text left and keep layout consistant

Then the content is easier to process and comprehend DO NOT: Underline words that are not links,

OT: Underline words that are not lis do not use ALL CAPS



Produce materials in other formats, like audio, video or visual aids

Then people can choose how to gather information DO NOT: Rely soley on written materials





Keep content short, clear and simple

Then the text is easier to read and understand
DO NOT: Rely on accurate spelling



Use dark colors on a light background

Then visual glare and eye strain will be reduced DO NOT: Don't use pure black on pure white



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Design/Develop with Accessibility in mind



Spread the Good Word about Accessibility



Contribute to Accessibility Initiatives



https://wcapd.org.za/







OCT 9-10, 2024

24-hour virtual conference Live streaming free







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